

CANCELLATION POLICY

We kindly ask you to read this confirmation email thoroughly, as we can only guarantee your reservation if you comply with the following terms and conditions:

Three days before your visit, you will receive an email asking you to confirm your reservation. The reservation is guaranteed only if you confirm at least 48 hours prior to the reservation time.

With your final confirmation, you agree to our cancellation policy, as it is stated below.

If a reservation is cancelled less than 48 hours before the reservation time or if the party fails to show, we reserve the right to charge a cancellation fee of 695 DKK pr. person.

If your party arrives with fewer guests than what the reservation was booked for, we reserve the right to charge a cancellation fee of 695 DKK pr. absentee guest, unless the restaurant is notified before 17.00 on the day of your reservation.

Please note that the table is reserved for three hours. The restaurant closes at 15.30 for lunch.

We accommodate allergies and dietary restrictions with advance notice.

If you wish to cancel your reservation, we kindly ask you to do so as soon as possible and - as stated above - at least 48 hours before your reservation time. Please note: If you do not receive a cancellation notice within an hour after your cancellation, please contact us. *Non-confirmation of your reservation does not automatically cancel your booking.*

For questions, changes or cancellation of your reservation, you are also welcome send us an email at bookings@amassrestaurant.com.

We are looking forward to welcoming you.